

FAQ

Q: Can I log in eClass App on a tablet PC?

A: You can download eClass App at App Store or Google Play Store. However, eClass App is an App for smart phone but not for iPad. For iPad users, when you download eClass App, please search it in iPhone App Store.

Q: Can an eClass parent account be shared by more than one parent?

A: Yes. By using the login name and password of an account, you can log in eClass App on more than one smart phone or tablet PC (up to 5 devices) to receive information about your children.

Q: How to set smart phones to ensure push notifications from school can be received?

A: Tap “Settings” > “App” > “eClass App”. Tick “Notifications” and run eClass App after version updated to ensure instant messages can be sent to your smart phone.

*If you are using a Samsung smart phone, please make sure “Samsung Push Service” is updated to its latest version so that push notifications can be received. For details, please visit: <https://play.google.com/store/apps/details?id=com.sec.spp.push&hl=en>

Q: What should I do if I forget my password?

A: Please keep your password safe. If you lose your password and cannot reset it on your own, please fill in the account password reset form (the form can be obtained from the school office or downloaded from the school website) and return to the school office for processing.

Q: How long will the data last?

A: Only data of the current school year will be shown in eClass App. As for push messages (SMS), they will be stored in the eClass App folder of your smartphone or tablet once you received them.

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Our Vision: Develop fully pupils' potentials
Equip them with life-long learning skills
Help them integrate into local community
Develop a global outlook

Our Mission: It is our mission to provide a positive learning environment that enhances each child's opportunity to learn and to develop through educational programme which recognizes the need for growth in moral, intellectual, physical, social and athletic skills, knowledge and attitude.